

# WELCOME TO CAYMAN REEF RESORT #12

## IMPORTANT INFORMATION



We would like to welcome you to Cayman Reef Resort #12. We have made every attempt to furnish and model our unit with all the amenities. We hope you will agree, but if you feel we have missed something that would make your future stays and other guest's experiences more enjoyable, please let us know.

We have a few simple requests that we would appreciate you follow;  
No smoking or pets permitted in the condo.  
Please treat our home as you would wish your guest to treat yours.  
Report any defects directly to the owner, even the small ones.  
No wet suits or freshly lotioned bodies on furniture.  
Turn off lights, fans, electronics and A/C when not in use.  
Report any discrepancies with the inventory within 24 hours of stay.  
Have a relaxing vacation.

### IMPORTANT INFORMATION

#### YOUR TELEPHONE NUMBERS HERE

Line1	tel	+1 (345) 946-4140
Line 2	tel	+1 (289) 639-1072

*To dial a Cayman number, use line 1 and enter last seven digits.*

*To dial a North American number, use line 2 and enter 1+ area code+seven digit number.*

CAYMAN REEF RESORT	Office	tel	(345) 949-4819
	After Hours Emergency Only	cell	(345) 925-4813
OWNERS (Marc & Monique)	Call First – available 24 hours	cell	(905) 928-1661
		fax	(855) 548-0200
MAINTENANCE	Ernie	cell	(345) 326-7026
HOUSE CLEANING	Elizabeth (charges apply)	cell	(345) 928-4948

#### IMPORTANT MESSAGE FROM OWNERS

*The last thing we want to do is put a damper on your holiday, but it is better to be safe than sorry. Cayman Islands is one of the safest islands in the world, but if the opportunity exists, you will always have individuals who take advantage of unsuspecting guests. The condo has an alarm system, we have installed security pins for all the patio doors and we have a dead bolt on the front door. We can provide an alarm code upon request, but we strongly urge you to ensure that the patio door pins and dead bolt are engaged when out of the unit or during the night. Any reported instances of trouble in other units have found that both of these extra devices were not engaged. On a positive note, we have been going to Cayman since mid 90's, and visit many times a year, and have never had any issues, but we have always practiced what we have noted above.*